



IN THE
UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor(s): Anna Maria Zara et al.

Confirmation No.: 3629

Application No.: 09/666,910

Examiner: Igor N. Borissov

Filing Date: Sept. 21, 2000

Group Art Unit: 7529

Title: INTELLIGENTLY CLASSIFYING AND HANDLING USER REQUESTS IN A DATA SERVICE SYSTEM

Mail Stop Amendment
Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450

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JUL 20 2004

GROUP 3600

TRANSMITTAL LETTER FOR RESPONSE/AMENDMENT

Sir:

Transmitted herewith is/are the following in the above-identified application:

- (X) Response/Amendment () Petition to extend time to respond
() New fee as calculated below () Supplemental Declaration
(X) No additional fee
() Other: _____ (fee \$ _____)

CLAIMS AS AMENDED BY OTHER THAN A SMALL ENTITY						
(1) FOR	(2) CLAIMS REMAINING AFTER AMENDMENT	(3) NUMBER EXTRA	(4) HIGHEST NUMBER PREVIOUSLY PAID-FOR	(5) PRESENT EXTRA	(6) RATE	(7) ADDITIONAL FEES
TOTAL CLAIMS		MINUS		= 0	X \$18	\$ 0
INDEP. CLAIMS		MINUS		= 0	X \$86	\$ 0
[] FIRST PRESENTATION OF A MULTIPLE DEPENDENT CLAIM					+ \$280	\$ 0
EXTENSION FEE	1ST MONTH \$110.00	2ND MONTH \$420.00	3RD MONTH \$950.00	4TH MONTH \$1480.00		\$ 0
OTHER FEES						\$
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT						\$ 0

Charge \$ 0 to Deposit Account 08-2025. At any time during the pendency of this application, please charge any fees required or credit any overpayment to Deposit Account 08-2025 pursuant to 37 CFR 1.25. Additionally please charge any fees to Deposit Account 08-2025 under 37 CFR 1.16 through 1.21 inclusive, and any other sections in Title 37 of the Code of Federal Regulations that may regulate fees. A duplicate copy of this sheet is enclosed.

Date: July 16, 2004

I hereby certify that this document is being filed by personal delivery to the Customer Service Window, Crystal Plaza 2, 1B03 220 20th Street S, Arlington Virginia, 22202 of the United States Patent & Trademark Office on the date indicated above.

By: [Signature] By No. 32,958
(Attorney Signature and Reg. No.)

Respectfully submitted,

Anna Maria Zara et al.

By: [Signature]
Patrick C. Keane

Attorney/Agent for Applicant(s)
Reg. No. 32,858

Date: July 16, 2004

Date: July 16, 2004

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By: [Signature] Reg No 32,058

(Attorney Signature and Reg. No.)

Patent
Attorney's Docket No. 10002185-1

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of)

Anna Maria Zara et al.)

Application No.: 09/666,910)

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For: INTELLIGENTLY CLASSIFYING)
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AMENDMENT

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P.O. Box 1450
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Sir:

In response to the Office Action dated April 16, 2004, reconsideration and allowance of the present application are respectfully requested. By the foregoing amendment, a minor typographical error in claim 1 has been corrected.